Treating cybersecurity like your home: Creating a better framework for cybersecurity

STRONGHOLD DATA LLC, A New Charter Technologies Company

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TECH ELITE

2023



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#82

The Technology Channel's Prestigious Global Ranking of Top Managed Service Providers

Forbes

The Necessity Of Cybersecurity In The Nonprofit Sector



John Giordani Forbes Councils Member

Forbes Technology Council COUNCIL POST | Membership (Fee-Based)

Nov 8, 2022, 06:15am EST

John Giordani has extensive experience in cybersecurity and information assurance.





Nonprofits collect and store information about individuals who are often vulnerable and at-risk, like low-income families, children and the elderly. This makes their data a prime target for cybercriminals. Nonprofits often don't have the financial resources of for-profit companies, so they are especially vulnerable to cyberattacks. Nonprofits also collect sensitive information, such as social security numbers, that hackers can use for identity theft.

Cybersecurity for nonprofits is critical—these organizations provide essential services to their communities. In the event of a cyberattack that exposes the personal data of clients, the consequences are particularly significant.



Leadership Cybercrime Nation-state People

Technology



MISSOURI'S STATE CAPITOL. IMAGE: LAUGHINGOUTLOUDICON VIA WIKIMEDIA COMMONS (CC BY-SA 3.0)

Jonathan Greig

August 9th, 2023

Government

News

Privacy









Missouri says some Medicaid health information was compromised in MOVEit breach

Missouri's Department of Social Services (DSS) this week became the latest state agency to confirm it had data stolen through a vulnerability affecting the MOVEit file transfer tool.

A DSS spokesperson would not say how many people were affected but said they will be sending notices to "all Missouri Medicaid participants and providers that were enrolled in May of 2023."



HCA Healthcare says data breach may affect 11 million patients in 20 states, including Kansas and Missouri











Updated: 9:55 AM CDT Jul 13, 2023







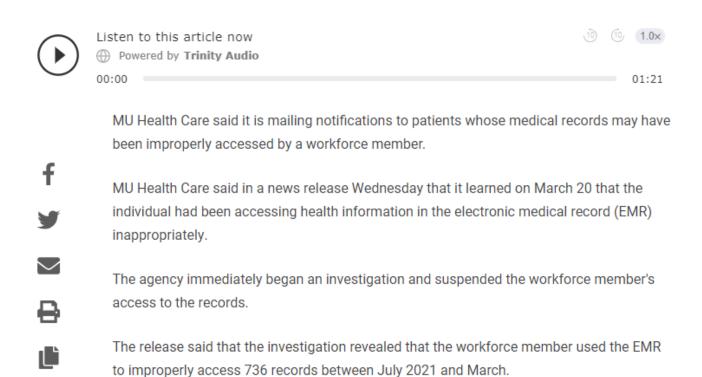






MU Health Care reveals patient data breach

Kevin Utz, Columbia Missourian May 18, 2023



Current







f in y



K-12 Cybersecurity News

Illuminate Data Breach Spreads to Fifth State as Oklahoma City Notifies Parents

By Kristal Kuykendall 05/17/22

Editor's Note: THE Journal has published an updated list of all K–12 schools nationwide known to be impacted by the Illuminate Education data breach.

Oklahoma City Public Schools has added its 34,000 students to the growing list of those impacted by the Illuminate Education data breach that occurred during a January cyberattack — the first in Oklahoma known to have been among the K–12 schools and districts whose private student data was compromised within Illuminate's systems.



A group of hackers has hit hundreds of hospitals, including in Missouri. The effects last years.

Side Effects Public Media | By Farah Yousry Published March 30, 2023 at 3:00 AM CDT







► LISTEN • 4:25

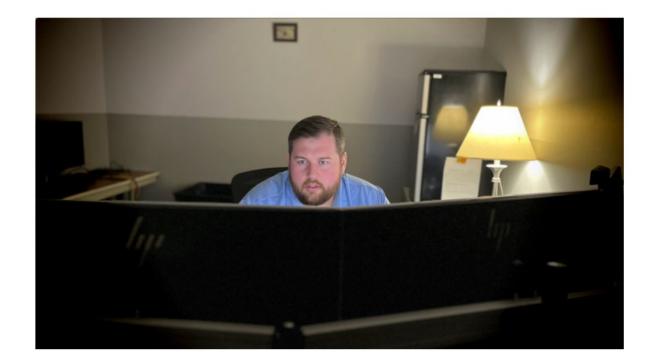






IMAGE: DERHAI VIA WIKIMEDIA COMMONS (CC BY-SA 3.0)

Jonathan Greig

April 26th, 2023



Cybercrime











Truman State University slowly recovering from 'cybersecurity virus attack'

Truman State University in Kirksville, Missouri said it is in the process of recovering from a "cybersecurity virus attack" last week that forced it to shut down the campus network and order all school-issued devices to be turned off.



HIPAA and Compliance

Cybersecurity

Mobile

Patient Privacy

Data Breaches

Features

Interviews

IEWS

Third-Party Data Breach Impacts 271K at Oklahoma Healthcare **Administrative, Tech Services** Company

Avem Health Partners said it was evaluating its vendor relationships after a third-party data breach potentially exposed patient information.











December 22, 2022 - Oklahoma-based Avem Health Partners, which provides administrative and technology services to healthcare organizations, notified 271,303 individuals of a healthcare data breach that occurred at 365 Data Centers, a vendor used by a third-party service provider utilized by Avem.

BUSINESS > AIRLINES

Holiday meltdown exposes Southwest Airlines' technology woes

Corporate and union leaders at Dallas-based Southwest Airlines have talked about upgrading technology to avoid massive cancellation events.



A woman walks past a flight status board at Dallas Love Field airport in Dallas on Dec. 22. (Elías Valverde II / Staff Photographer)







IC3 COMPLAINT STATISTICS

LAST FIVE YEARS

Over the last five years, the IC3 has received an average of 652,000 complaints per year. These complaints address a wide array of Internet scams affecting victims across the globe.³



OVERALL STATE STATISTICS continued

State Loss Rank State ifornia \$2,012,806,866 30 Kansas rida \$844,972,494 31 Kentucky w York \$777,099,358 32 Louisiana rias \$763,140,903 33 South Dakota orgia \$322,638,566 34 Puerto Rico
rida \$844,972,494 31 Kentucky w York \$777,099,358 32 Louisiana tas \$763,140,903 33 South Dakota orgia \$322,638,566 34 Puerto Rico
w York \$777,099,358 32 Louisiana ias \$763,140,903 33 South Dakota orgia \$322,638,566 34 Puerto Rico
\$763,140,903 33 South Dakota orgia \$322,638,566 34 Puerto Rico
orgia \$322,638,566 34 Puerto Rico
7/
w Jersey \$284,590,029 35 Arkansas
ois \$266,742,489 36 lowa
nnsylvania \$250,903,241 37 Delaware
bama \$247,930,058 38 Idaho
zona \$241,191,959 39 Hawaii
shington \$240,923,860 40 District of Columbia
ssachusetts \$226,202,504 41 New Mexico
ryland \$217,880,447 42 New Hampshire
ginia \$205,462,224 43 Nebraska
o \$180,091,279 44 Mississippi
orado \$178,389,862 45 Montana
chigan \$177,865,280 46 Rhode Island
rth Carolina \$175,454,536 47 Maine
vada \$127,315,394 48 West Virginia
souri \$118,365,728 49 Wyoming
nnessee \$113,713,897 50 Alaska
egon \$109,917,253 51 Vermont
sconsin \$108,909,445 52 North Dakota
nnesota \$103,771,677 53 Guam
th Carolina \$100,256,530 54 Northern Mariana Islands
nnecticut \$99,937,935 55 U.S. Minor Outlying Island :
h \$98,840,388 56 Virgin Islands, U.S.
iana \$73,678,120 57 American Samoa
ahoma \$66,517,159



The 10 Biggest Risks And Threats For Businesses In 2023 Edward Segal Senior Contributor © I cover crisis-related news, issues and topics.

- Recession
- Interest Rates
- Labor Shortage
- Rapidly Changing Market Trends
- Supply Chains

- Cybersecurity
- Damage to Reputations
- Inability to Reach Target Audiences
- Mental Health Issues in the Workplace
- Lack of Succession Planning



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Home » News

Southwest Airlines sued for outdated technology



Stefanie Schappert, Senior Journalist

Updated on: 13 January 2023





Image by Shutterstock



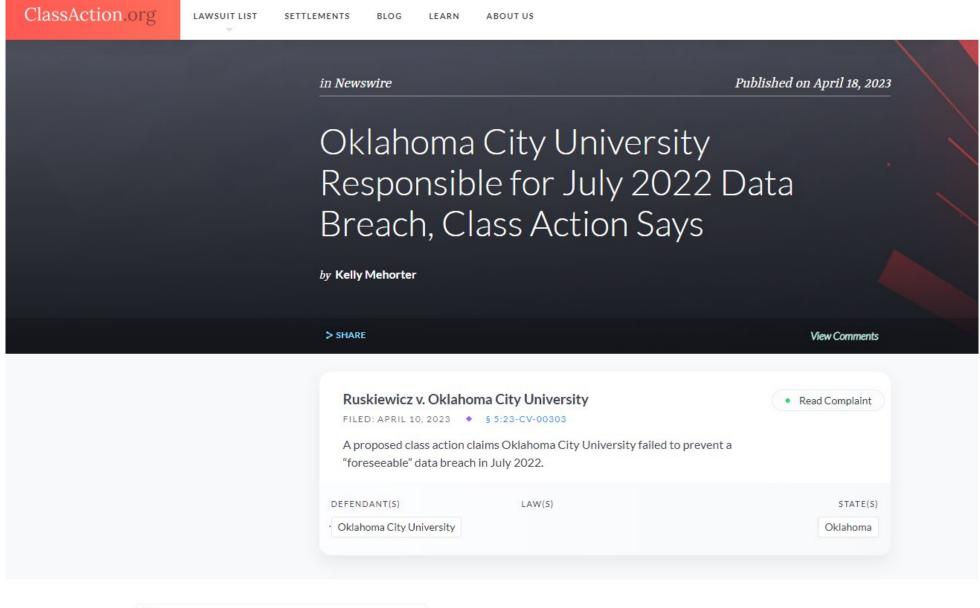








Southwest Airlines is accused of ignoring "serious risks" associated with its outdated technology infrastructure and support systems, considered critical to the performance, reliability, and security of airline operations, as stated in a new lawsuit.



(i) New to ClassAction.org? Read our Newswire Disclaimer

A proposed class action claims Oklahoma City University failed to prevent a "foreseeable" data breach in July 2022.



NATIONAL CYBERSECURITY STRATEGY

MARCH 2023





March 1, 2023

Digital technologies today touch nearly every aspect of American life. The openness and connection enabled by access to the Internet are game-changers for communities everywhere, as we have all experienced throughout the COVID-19 pandemic. That's why, thanks to the Bipartisan Infrastructure Law, my Administration is investing \$65 billion to make sure every American has access to reliable, high-speed Internet. And when we pick up our smart phones to keep in touch with loved ones, log on to social media to share our ideas with one another, or connect to the Internet to run a business or take care of any of our basic needs, we need to be able to trust that the underlying digital ecosystem is safe, reliable, and secure. This National Cybersecurity Strategy details the comprehensive approach my Administration is taking to better secure cyberspace and ensure the United States is in the strongest possible position to realize all the benefits and potential of our digital future.

Cybersecurity is essential to the basic functioning of our economy, the operation of our critical infrastructure, the strength of our democracy and democratic institutions, the privacy of our data and communications, and our national defense. From the very beginning of my Administration, we have moved decisively to strengthen cybersecurity. I appointed senior cybersecurity officials at the White House and issued an Executive Order on Improving the Nation's Cybersecurity. Working in close cooperation with the private sector, my Administration has taken steps to protect the American people from hackers, hold bad actors and cybercriminals accountable, and defend against the increasingly malicious cyber campaigns targeting our security and privacy. And we've worked with our allies and partners around the world to improve our capacity to collectively defend against and respond to cyber threats from authoritarian states that go against our national interests.

This strategy recognizes that robust collaboration, particularly between the public and private sectors, is essential to securing cyberspace. It also takes on the systemic challenge that too much of the responsibility for cybersecurity has fallen on individual users and small organizations. By working in partnership with industry; civil society, and State, local, Tribal, and territorial governments, we will rebalance the responsibility for cybersecurity to be more effective and more equitable. We will realign incentives to favor long-term investments in security, resilience, and promising new technologies. We will collaborate with our allies and partners to strengthen norms of responsible state behavior, hold countries accountable for irresponsible behavior in cyberspace, and disrupt the networks of criminals behind dangerous cyberattacks around the globe. And we will work with the Congress to provide the resources and tools necessary to ensure effective cybersecurity practices are implemented across our most critical infrastructure.

As I have often said, our world is at an inflection point. That includes our digital world. The steps we take and choices we make today will determine the direction of our world for decades



Framework Functions

Functions

Identify

Protect

Detect

Respond

Recover

What processes and assets need protection?

How are we protecting our networks and data?

What are our capabilities for detecting a cyber attack?

What are our capabilities for responding to an attack?

What are our capabilities for returning to normal operations?





Security Strategy

PROTECT DETECT

RESPOND

NIST Security Framework

PROTECT	DETECT	RESPOND	
Doors and Windows	Alarm	Dog	
Locks	Motion Sensor	Baseball Bat	
Fence	Doorbell Camera	Police	
Yard Signs	Neighborhood Watch	Insurance	

Ten Activity Channels for Breach Response

Security Legal Forensic Law Enforcement Regulators Insurance Coverage **Public Relations** Stakeholders **Notifications Personnel Management**

> -Peter Sloan, Information Governance Group

Cyber Resilience

BUSINESS CONTINUITY, INCIDENT RESPONSE, CYBERSECURITY — & CRISIS MANAGEMENT **IDENTIFY PROTECT RECOVER** DETECT RESPOND **TECHNOLOGY PEOPLE PROCESS ASSUME BREACH** LEFT OF **RIGHT OF B00M**

Components of a Well-Designed Security Solution for Your Business



Advanced Endpoint Detection & Response



Spam Email



Security Awareness



Passwords



DNS Protection



Mobile Device Security



Dark Web Research



Backup



Computer Updates



SIEM / Log

Management

Multi-Factor Authentication



Encryption



Firewall



Cyber Insurance

Three Options when it comes to Risk





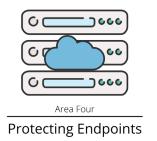
Assuming the Risk





Security Awareness and Training











A corrupt file led to the FAA ground stoppage. It was also found in the backup system

Gregory Wallace and Pete Muntean, CNN • Updated 12th January 2023



(CNN) — Officials are still trying to figure out exactly what led to the Federal Aviation Administration system outage on Wednesday but have traced it to a corrupt file, which was first reported by CNN.

Spring 2023 Campaign

79% (107/134)

No Action
No Action taken by Participant

14% (20/134)



4% (6/134)



0% (0/134)

i

Emails Opened
Emails Opened by recipients

Clicked Link Recipients who clicked the included link Submitted Data
Recipients who Submitted Data

Fall 2022 Campaign

78% (51/65)



21% (14/65)



4% (3/65)



1% (1/65)



No Action

No Action taken by Participant

Emails Opened
Emails Opened by recipients

Clicked Link

Recipients who clicked the included link

Submitted Data
Recipients who Submitted Data

Summer 2022 Campaign

82% (39/47)



17% (8/47)



2% (1/47)



0% (0/47)



No Action

No Action taken by Participant

Emails Opened
Emails Opened by recipients

Clicked Link
Recipients who clicked the included link

Submitted Data
Recipients who Submitted Data

Three Options when it comes to Risk





MULTI FACTOR AUTHENTICATION ATTESTATION

Ex X	ecutive Officer Signature:	Name, Title, and email address:	Date (month/dd/	<i>(уууу)</i> :	
4.	The signer of this form has done so	with the assistance of the person in charge of	f ∏ security.	□Yes	□Nb
	All internal & remote ad n	in access to the organization's endpoints/serv	ers.	☐ Yes	□ Nb
	All internal & remote ad n	in access to network infrastructure (firewalls,	routers, switches, etc.).	☐ Yes	□ Nb
	All internal & remote ad n	in access to network backup environments.		□ Yes	□ Nb
	access provided to 3 rd party service All internal & remote ad n	providers: in access to directory services (active director	y, LDAP, etc.).	□Yes	□ Nb
3.	· · · · · · · · · · · · · · · · · · ·	factor authentication is required for the follow	ving, including such		
2	Multi-factor authentication is requi contractors, and 3 rd party service p	red for all remote access to the network provi roviders.	ded to employees,	□Yes	□ No
1.	Multi-Factor authentication is required double based service.	ired for all employees when accessing e-mail t	through a website or	□ Yes □ Email	□ No is not web base

Executive Officer is defined as the applicant's chief executive officer, chieffinancial officer, chief information security officer, risk manager, inhouse general counsel, or the functional equivalent.

2. IT DEPARTMENT			
	by the individual responsible for the Applicant's network security. As used in this section only, onsible for the Applicant's network security.		
 a. Who is responsible for the Ap 	oplicant's network security?		
Name:			
Title:			
Phone:	Email address:		
IT Security Designation(s):			
 The Applicant's network secu 	urity is: Outsourced Managed internally/in-house		
c. How many IT personnel are on your team?			
d. How many dedicated IT secu	rity personnel are on your team?		
By signing below, you confirm that you have reviewed all questions in Sections 3 through 5 of this supplemental application regarding the Applicant's security controls, and, to the best of your knowledge, all answers are complete and accurate. Additionally, you consent to receiving direct communications from the Insurer and/or its representatives regarding potentially urgent security issues identified in relation to the Applicant's organization.			
Print/Type Name:			
Signature:			



Three Options when it comes to Risk





Annual Information Security Risk Assessment

Annual Information Security Risk Assessment

Standard Assessment

My organization uses anti-virus and anti-spyware (malware) software:			
○ I am not aware	of what kind of software we use		
○ We do not use	this type of software		
○ We have it on s	ome computers		
 We have it on a of the product 	Il computers but it is not updated on a regular basis and I question the quality		
○ We update our	software and scan all computers daily with a quality product		
My organization secur	es our internet connection with a hardware firewall:		
O I am not aware	if we have a hardware firewall		
○ We do not use	a hardware firewall		
○ We have a hard	lware firewall but I am not sure on its quality		
○ We have a com	mercial grade hardware firewall		
○ We have a com	$\bigcirc \ \ \text{We have a commercial grade hardware firewall that has all default security settings changed}$		
My organization has a	software firewall on all computers:		
○ I am not aware	if we have any software firewalls		
○ We do not use	a software firewall		
○ We have a soft	ware firewall installed on a few computers		
○ We have a soft	ware firewall installed on all computers		

Advanced Assessment

My organization trains our employees on security concerns regarding email attachments and emails requesting sensitive information:
○ I am not aware of what training on email security threats is done
○ We do not provide any training
○ We casually discuss email security concerns with employees using email
 We require employees using email to watch webinars, read articles, or go to seminars covering email security
O We train employees when hired and on a regular basis about email security
My organization trains our employees on security concerns regarding web links in email, instant messages, and social media:
 I am not aware of what training on issues with web links in email, instant messages, and social media is done
○ We do not provide any training
 We casually discuss issues with web links in email, instant messages, and social media with employees
 We require employees using the internet to watch webinars, read articles, or go to seminars covering web links in email, instant messages, and social media
 We train employees when hired and on a regular basis about issues with web links in email, instant messages, and social media
My organization trains our employees on security concerns regarding popup windows:
○ I am not aware of what training on popup window threats is done
○ We do not provide any training
$\bigcirc \ \ \text{We casually discuss popup window concerns with employees using the internet}$
 We require employees using the internet to watch webinars, read articles, or go to seminars covering popup windows
$\bigcirc \ \ \text{We train employees when hired and on a regular basis about threats from popup windows}$

THREE WAYS TO MONITOR VENDORS

- 1. **Vet vendors before hiring.** Assess cyber risk for every third party before working with them.
- 2. Full Vendor Record Keeping. Have full and clear documentation of every vendor and their vendors.
- Continuous Information. Stay informed of the cyber posture of every vendor. The
 cybersecurity risk and threat landscape is constantly evolving, which requires
 constant updates.



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NEWS

Biden issues cybersecurity guidance for software vendors

The guidance is an extension of President Biden's cybersecurity executive order from 2021 and includes new requirements for software deployed in federal agencies.



By Alexander Culafi, News Writer

Published: 14 Sep 2022





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The White House released guidance Wednesday as an extension of a cybersecurity-focused executive order President Biden signed last year.

Biden signed "Improving the Nation's Cybersecurity" on May 12, 2021, outlining plans to modernize the United States' cybersecurity posture and implement technologies like multifactor authentication. One piece of the order referenced plans to provide guidelines for the software purchased and deployed within government networks; Wednesday's memorandum comprises these guidelines.

Biden's cybersecurity guidance requires that before
using new software, federal government agencies
must obtain a self-attestation form from the software
producer confirming that the product is compliant with
security guidance from NIST. This guidance is
referenced in the executive order and includes NIST's Secure Software Development Framework
and Software Supply Chain Security Guidance.

Depending on the agency, the software producer might also be required to prove compliance through <u>artifacts</u> such as a <u>software bill of materials</u>. In addition, the producer might be required to provide evidence that it participates in a vulnerability disclosure program.

Though the executive order and guidelines do not legally compel private vendors to release secure, compliant software, DeRusha said action was necessary in the wake of the SolarWinds supply chain attack in 2020, which led to breaches at several federal agencies.

"This incident was one of a string of cyber intrusions and significant software vulnerabilities over the last two years that have threatened the delivery of Government services to the public, as well as the integrity of vast amounts of personal information and business data that is managed by the private sector," DeRusha said in his statement.

STRATEGIC OBJECTIVE 3.3: SHIFT LIABILITY FOR INSECURE SOFTWARE PRODUCTS AND SERVICES

Markets impose inadequate costs on—and often reward—those entities that introduce vulnerable products or services into our digital ecosystem. Too many vendors ignore best practices for secure development, ship products with insecure default configurations or known vulnerabilities, and integrate third-party software of unvetted or unknown provenance. Software makers are able to leverage their market position to fully disclaim liability by contract, further reducing their incentive to follow secure-by-design principles or perform pre-release testing. Poor software security greatly increases systemic risk across the digital ecosystem and leave American citizens bearing the ultimate cost.

We must begin to shift liability onto those entities that fail to take reasonable precautions to secure their software while recognizing that even the most advanced software security programs cannot

Selecting Vendors for Organizations

12 Key Questions

- Areas of Expertise
- Security Mindset
- Compliance Standards
- Security Testing
- Transparency
- Collaboration

- Service Level Agreement
- Backup/Resilience
- Government/Policy
- Vendor Management
- Employee Training
- Data Retention and Destruction

Summary

Public sector organizations must prioritize security and compliance when selecting vendors to avoid unnecessary risks. By asking these 12 questions, organizations can gain a better understanding of the vendor's capabilities and ensure they meet security and compliance requirements. This information will help public sector organizations select the right vendor and mitigate potential risks.

GOVERNMENT

Forthcoming SEC rules will trigger 'tectonic shift' in how corporate boards treat cybersecurity

The SEC's proposal would require public companies to openly report serious cyberattacks, as well as explain who on their boards is responsible.



By **Tom McKay**

January 20, 2023 · 4 min read

The US Securities and Exchange Commission (SEC) will soon compel corporate boards to take cybersecurity seriously, whether they want to or not.

Under rules <u>first proposed</u> in 2022 but expected to be finalized <u>as soon as April 2023</u>, publicly traded companies that determine a cyber incident has become "material"—meaning it could have a significant impact on the business—must disclose details to the SEC and investors within four business days. That requirement would <u>also apply</u> "when a series of previously undisclosed, individually immaterial cybersecurity incidents has become material in the aggregate."

The SEC's rules will also require the boards of those companies to disclose significant information on their security governance, such as how and when it exercises oversight on cyber risks. That info includes identifying who on the board (or which subcommittee) is responsible for cybersecurity and their relevant expertise. Required disclosures will also include how often and by which processes board members are informed and discuss cyber risk.







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